

PRIVACY POLICY

Welcome to EWORKS CONSULTANTS COMPANY LIMITED (“we”, “us”, “our”, “EWORKS CONSULTANTS COMPANY LIMITED”, the “Company”, the “Provider”). At EWORKS CONSULTANTS COMPANY LIMITED, we are committed to protecting the privacy of all visitors to our mobile apps, website or bots (together, “Products”). Please read the following Privacy Policy which explains how we use and protect your information. By visiting and/or ordering services on the Product, you agree to the terms of this Privacy Policy and where required you consent to the collection, use and transfer of your information as set out in this Privacy Policy.

1) INFORMATION THAT WE COLLECT FROM YOU

1. When you visit the Products or place an order through the Products, you may be asked to provide information about yourself including your name, contact details and payment information such as credit card information. We may also collect information about your usage of the Products and information using one or more communication channels deployed within Foodie.

2. By accessing the Provider information and/or services using digital routes such as (but not limited to) desktop, mobile, tablet or other devices/technology including third party chat apps such as Messenger (Facebook) and LINE, then you should expect that the Provider’s data collection and usage as set out in this Privacy Policy will apply in that context too. We may collect technical information from your device on your use of our services through a mobile device, for example, location data and certain characteristics of, and performance data about your device, carrier/operating system including device and connection type, IP address, mobile payment methods, interaction with other retail technology such as use of NFC Tags, QR Codes or use of mobile vouchers. Unless you have elected to remain anonymous through your device and/or platform settings, this information may be collected and used by us automatically if you use the service through your mobile device(s) via any Provider mobile application, through your mobile’s browser or otherwise.

2) COOKIES

Some of the information collected will not personally identify you but will instead track your use of the Products so that we can better understand how the Products are used by customers and in turn enhance and improve your experience in ordering food. We may obtain this information by use of cookies. Cookies are a small data file transferred to your device that recognises and identifies your device and allows your device to remember information from the Products for future use. Cookies do not contain any information that personally identifies you and we do not use cookies in order to obtain such information - your information can only be obtained by us if you actively provide it to us. We may collect technical information from your mobile device or your use of our services through a mobile device. Your device and/or the web browser should allow you to refuse cookies if you wish by changing the settings.

3) USE OF YOUR INFORMATION

1. You consent to us collecting and using your information for processing and delivering the orders placed on the Products and any other service provided through the Products. Your information will enable us to provide you with access to the relevant parts of the Products and to supply the services you have requested. It will also enable us to bill you and to contact you where necessary concerning our services. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business, for any other purpose whether statistical or analytical and to help us prevent fraud. Where appropriate, now and in the future you may have the ability to express your preferences around the use of your data as set out in this Privacy Policy and this may be exercised through your chosen method of using our services, for example mobile, mobile applications or any representation of our Products.

2. We may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to the Products or our services.

3. Where you have indicated accordingly, you agree that we may use your information to let you know about our other products and services that may be of interest to you including services that may be the subject of direct marketing and we may contact you to do so by post, telephone, mobile messaging (e.g. LINE, Messenger, SMS, MMS etc.) as well as by e-mail.

4. Where you have indicated accordingly, you agree that we may also share information with third parties (including those in the food, drink, leisure, marketing and advertising sectors) to use your information in order to let you know about goods and services which may be of interest to you (by post, telephone, mobile messaging (e.g. LINE, Messenger, SMS, MMS etc.) and/or e-mail) and to help us analyse the information we collect so that we can administer, support, improve and develop our business and services to you.

5. If you do not want us to use your data in this way or change your mind about being contacted in the future, please let us know by using the contact details set out below and/or amending your profile accordingly.

6. Please note that by submitting comments and feedback regarding the Products and the services, you consent us to use such comments and feedback on the Products and in any marketing or advertising materials. We will only identify you for this purpose by your first name and the city in which you reside.

4) DISCLOSURE OF YOUR INFORMATION

We reserve the right to disclose your information that you provide to us in order to comply with (and/or where we believe we are under a duty to comply with) any law, legal obligation or our Products Terms and Conditions, or if it is reasonably necessary in its opinion to protect our rights or property or safety of the Products or any third party, or to avoid injury to any person; or in order to enforce our Products Terms and any other agreement; or to protect the rights of the Provider or others. This includes exchanging information with other companies and other organisations for the purposes of fraud protection and prevention.

5) SECURITY AND DATA RETENTION

1. We take steps to protect your information from unauthorised access and against unlawful processing, accidental loss, destruction and damage. We will keep your information for a reasonable period or as long as the law requires.

2. Where you have chosen a password which allows you to access certain parts of the Products, you are responsible for keeping this password confidential. We advise you not to share your password with anyone.

3. Unfortunately, the transmission of information via the internet is not completely secure. Although we will take steps to protect your information, we cannot guarantee the security of your data transmitted to the Products; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

4. Due to the nature of the internet, we do not provide any guarantee or warranty regarding the security of your information during transmission to us or storage by us and you acknowledge that you disclose your information to us at your own risk.

6) ACCESSING AND UPDATING

You have the right to see the information we hold about you ("Access Request") and to ask us to make any changes to ensure that it is accurate and up to date.

7) CHANGES TO OUR PRIVACY POLICY

Any changes to our Privacy Policy will be posted to this website and the user is obliged to keep themselves up-to-date regarding the latest privacy policy.